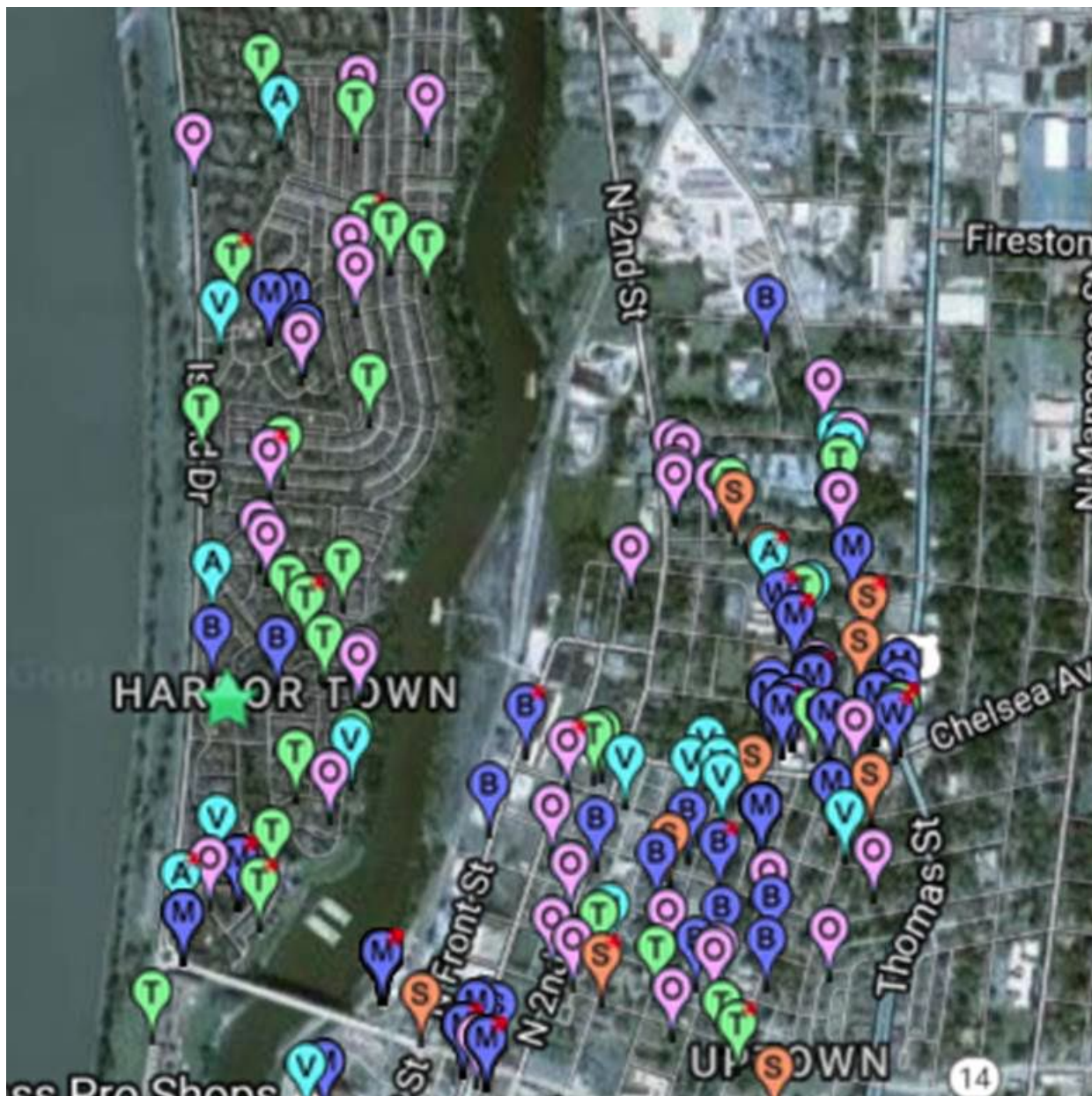


**From:** "Janine Heiner" <jheiner@safeways.org>  
**To:** btaylor@memphistomorrow.org  
"William Gibbons \(\wgibbons\)" <wgibbons@memphis.edu>  
**Date:** 11/14/2017 12:13:59 PM  
**Subject:** RE: Citizens' Task Force on Crime and Safety in Harbor Town Meeting Plan

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I've been through the report. I agree with the recommendations, but one large piece missing from the analysis is Crime Prevention through Environmental Design. Harbor Town was built with CPTED in mind, but maintenance has been lacking. Inoperable lights and overgrown landscape features create sight line obstructions that facilitate the crimes of opportunity that the island is struggling with. Sight lines are critical in preventing crime. It would make a lot of sense to provide residents and any landscaping services working with the HOA with a brief primer on CPTED. I'd be happy to attend a future neighborhood meeting and give a brief presentation. I've done it for other neighborhoods.

Also – I didn't see a crime map in the report. Perhaps there is one in the "full version" I saw reference to. I pulled a very basic 3 month overview map from the CyberWatch, and boy, there really have been a lot of thefts going on. But the other thing to note is how many burglaries are going on in Uptown – right on your doorstep. On the island, most of your burglaries have been in apartments (Riverset, in particular). You want to get a handle on environmental factors that can facilitate burglaries and thefts as we come into the holiday season. I strongly recommend that if you're really serious about crime prevention/reduction, you need to map crime along with CPTED factors to really determine what environmental factors are contributing most to the problems so that you can develop a good strategy to address them. This is our specialty at SafeWays, but it's not something we can do without compensation, as it is time-consuming.



I like that lighting is being looked into. The island was planned with appropriate lighting, but you likely have landscape features that have grown to the point where they block lighting, in addition to fixtures that aren't working. Your neighborhood watch should have a lighting component so that someone is responsible for tracking and reporting any lights that are out, and following up to make sure they get fixed.

The other suggestion I have is that any cameras that are installed at ingress/egress points to the island should have license plate reader technology. This technology is much more affordable than it used to be, and SkyCop has cameras available that incorporate this technology. If you're going to put up cameras, then signage warning of video surveillance should also be considered. Bear in mind it makes no sense to spend money on cameras without addressing sight lines and lighting. Most of your crime is happening at night. Without proper lighting and sight lines, money spent on cameras would be wasted. Also, cameras are not as effective a deterrent as they once were – they're mainly useful for helping identify suspects after an incident.

Access control is a huge issue. I had thought the streets on the island were public, but a brief review of the plat discloses that only Island Drive is a public street. With that in mind, I like the idea of "private community – no trespassing" signage. I really don't know how realistic it is to have private security interact with every vehicle that comes onto the island. I imagine that it will create traffic jams and eventually residents will get irritated. The roving security patrols, combined with signage, are probably a better option. Also, I'm not sure that keeping folks who don't live on the island away from the parks is really the best approach. You want as many "eyes on the street" as possible. I think a better approach would

be devising a strategy to reduce inappropriate behaviors in the park and parking lot along the river.

I note there is brief mention in the report of bringing awareness to apartment residents on this island. To what extent have the homeowners attempted to engage with the apartment residents?

I haven't been over to the island in a while, and it's been years since I've been over there at night. I'll roll through there this evening when I leave the office and see if anything else pops out at me.

Janine F. Heiner, J.D.  
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From: Blair Taylor [mailto:btaylor@memphistomorrow.org]  
Sent: Monday, November 13, 2017 8:22 PM  
To: Bill Gibbons - MSCC (wgibbons@memphis.edu) <wgibbons@memphis.edu>; Janine Heiner <jheiner@safeways.org>  
Subject: FW: Citizens' Task Force on Crime and Safety in Harbor Town Meeting Plan

Bill and Janine – I wanted you both to see this report, attached, from Greg Little. It seems very well done, but I'd like your opinions on it and whether there's anything you'd disagree with or anything else that needs to be considered.

Would appreciate your feedback before 5pm Wednesday!

Thanks so much!

Blair

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From: Dawn Nielsen [mailto:dawnnielsen@mac.com]  
Sent: Monday, November 13, 2017 8:11 PM  
To: Craig and Margaret Cardwell <margaretcardwell@mac.com>; William D Bond <william.bond@scdag.com>; Greg and Lora Little <atagreg@bellsouth.net>; Tony Bologna <Tony@bolognaconsultants.com>; Darryl Sparks <darrylicb@aol.com>; Bob and Suzie Rowan <browan@masouth.com>; Elizabeth Low <elizabethlow@juno.com>; Nikki Schroeder and Renee Trammell <graffgraph@aol.com>; Kelly Harrison <kelly.harrison.09@gmail.com>; Phineas Bresse <phineasbresse@gmail.com>; Hollie Ziskind <hgcardosi@gmail.com>; Chonisa Lowery <chonisalowery@gmail.com>; Marc Berry <Marcberry25@hotmail.com>; Bill and Cathy Wilson <wwil1950@hotmail.com>; Marta Michell <plumchell@att.net>; Danny Richardson <danny.richardson@richardsonlawfirm.com>; Taylor Masterson

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Cc: Dave Erickson <[davidericksonmemphis@yahoo.com](mailto:davidericksonmemphis@yahoo.com)>; Jane Stephens <[jstephens729@gmail.com](mailto:jstephens729@gmail.com)>; Megan Dress <[megandress@gmail.com](mailto:megandress@gmail.com)>; Cristina Guibao <[cguibao@gmail.com](mailto:cguibao@gmail.com)>; Bill Graves <[Billgraves10@msn.com](mailto:Billgraves10@msn.com)>; [htmanager@carterhaston.com](mailto:htmanager@carterhaston.com); [mwilson@carterhaston.com](mailto:mwilson@carterhaston.com)  
Subject: Citizens' Task Force on Crime and Safety in Harbor Town Meeting Plan

Dear Committee Members,

We hope to have a productive and informative meeting on Wednesday at 6:00pm at the Maria Montessori School. Below are three important documents:

1. the meeting agenda,
2. the summary of the actions/findings of the task force thus far, and
3. a professional review of Harbor Town crime and security.

I'd like to point out that Lt Col Eddie Bass of the North Terminal Station will be first to present at the meeting. Thank you, Lt. Col Bass.

Secondly, our professional review was conducted by Dr. Greg Little. Greg Little is a Harbor Town resident and criminal justice consultant. He has a BA in psychology, an MS in psychology, and an Ed.D. in counseling, educational psychology, and psychology, all from Memphis State University. He was the Director of Drug & Alcohol Programs at the Shelby County Correction Center for 10 years, worked as a consultant at the federal prison in Memphis for five years, and at the state prison for one year. Since 1990, he has served as a consultant and program developer to criminal justice programs in all 50 states and in nine countries. He has written over 200 professional journal articles on criminal behavior and authored dozens of books.

Lastly, many of our committee members have taken this task very seriously and have put a great deal of effort into their reports. I certainly appreciate their focus and determination to improve our security. Thank you!

Respectfully,

Dawn Nielsen  
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